



STEP 1

Fill out with your information.

Name		Order Number
Address	City	Phone
Province	Postal code	Email

STEP 2

List item(s) you are returning, including the reason for return.
Please see the return reason codes presented below the chart.

MODEL NUMBER	DESCRIPTION	COLOUR	SIZE	REASON CODE(S)

RETURN REASON CODES

- | | | | |
|--------------|---------------------|-------------------|----------|
| 36 Too small | 37 Does not suit me | 42 Delivery error | 44 Other |
| 38 Too big | 40 Defective | 43 Delivery delay | |

STEP 3

Include this form along with the merchandise in the original packaging or in a secure packaging. All items returned by mail must use the return label that was included in the original parcel. The amount of \$9.00 + tax will be deducted from the total of your refund when you return the item by mail.

STEP 4

Keep the tracking number to follow your package.

ANY QUESTIONS? PLEASE CONTACT US. YOU HAVE SEVERAL OPTIONS!

Chat online with us through our website • Call us at 1-877-328-7673 • Email us at info@lavieenrose.com